

Possible efficiencies for MVD Process

- Continue to automate document submission by taxpayers and states
- Firm up policies on special treatment requests
- Clear statement on web site that MTC and states don't address certain issues up front – e.g., whether taxpayer has nexus in the state, what taxes might apply to taxpayer
- Firm up policies on deadlines for action
- Gather information on updated law/rule/policy/cases/amnesty from the states on a regular (quarterly) basis and post with MVD procedures on web site
- MTC staff bring taxpayer/rep together with state(s) earlier in process when requests for special treatment or questions arise
- Consider gathering data on tax paid from taxpayers or states rather than have MTC staff handle checks, returns and spreadsheets once agreement has been executed by taxpayer and state
- Review on-line instructions for clarity and completeness; consider how to highlight key information for taxpayers and reps
- Consider working with Nexus Committee on a common format for submitting applications to the states
- Get rid of MTC standard agreement and have MTC provide taxpayer with agreement formats provided by the states
- Consider one-size, EZ agreement process for low-dollar applications

Marketing ideas

- Send information about MTC MVD process to state/local CPA licensing boards or societies for links on web sites
- Regular updates for the states (annual) to review process and procedures with people who work directly with disclosures