



## Minutes of the Strategic Planning Committee Meeting

July 30, 2020

Teleconference

### I. Welcome and Introductions

The meeting was called to order by the Chair, John Ficara, at 11:30 a.m. The following people were identified as attending:

<b>Name</b>	<b>State / Organization</b>
Alan Kline	New Jersey
Amber Egbert	Colorado
Andrea Moreland	Florida
Andrew Soubel	Wolters Kluwer
Barbara Beelle	New Hampshire
Brian Hamer	Multistate Tax Commission
Bridgette Thomas	Mississippi
Bruce Fort	Multistate Tax Commission
Carolyn Lear	New Hampshire
Chris Barber	Multistate Tax Commission
Chris Graham	Mississippi
David Wilson	Arkansas
Deanna Munds-Smith	Arkansas
Dee Wald	North Dakota
Emily Oster	New Mexico
Frank Hales	Utah
Gil Brewer	Washington State
Greg Matson	Multistate Tax Commission
Helen Hecht	Multistate Tax Commission
Holly Coon	Multistate Tax Commission
Jayne Kulberg	Wisconsin
Jennifer Hudson	Delaware
John Armstrong	Colorado
John Ficara	New Jersey
John Vecchiarelli	Fast Enterprises
Joseph Royston	Oregon

## Minutes of the Strategic Planning Committee Meeting

July 30, 2020

Karey Barton	Texas
Keith Richardson	Washington, DC
Keith Staats	Illinois Chamber of Commerce
Krystal Bolton	Louisiana
Larry Molnar	Indiana
Larry Shindler	Multistate Tax Commission
Laurie McElhatton	California Franchise Tax Board
Lila Disque	Multistate Tax Commission
Lindsay Cutler	Colorado
Maria Sanders	Missouri
Matt Tidwell	Alabama
Melinda Dunmire	Maryland
Michael Hale	Kansas
Nancy Prosser	Multistate Tax Commission
Nikki Dobay	Council On State Taxation
Richard Cram	Multistate Tax Commission
Stacey Greaud	Louisiana
Scott Pattison	Multistate Tax Commission
Scott Peterson	Avalara
Stacey Greaud	Louisiana
Tom Shaner	Idaho
Tom Shimkin	Multistate Tax Commission
Tommy Hoyt	Texas
Victoria Johnson	Oregon
Virgil Helton	Fast Enterprises
Will Rice	Fast Enterprises

### II. Initial Public Comment Period

No public comments were received.

### III. Approval of Minutes of Strategic Planning Committee Meeting on April 28, 2020

Dee Wald moved to approve the minutes and approval was unanimous by voice vote.

**IV. Exchange of Experiences Encountered and Opportunities for Cooperation Arising from the Coronavirus Pandemic through the last six months of 2020**

Mr. Ficara gave a brief statement that state departments of revenue were exchanging information on how to deal with the impacts of the COVID-19 pandemic through monthly calls sponsored by the Federation of Tax Administrators. He noted one issue was the need to move to more virtual training, which led to his introduction of agenda item V. There were no other comments on this agenda item.

**V. Discussion on the Revamping the Commission's Training Program**

Scott Pattison gave a presentation that explained the current and pre-pandemic training provided by the Commission and issues under consideration by staff to improve and expand virtual training. The presentation is available on the Commission website with the materials for this meeting.

Mr. Pattison noted that the Committee had discussed in April that future training could be a good subject for the Strategic Planning Committee. The Committee could charter a project to study the following training issues: balancing virtual training sessions versus in-person training in the future, the importance of providing CPE and CLE credits, balancing staff time with other priorities, the cost of technology options, and the needs and preferences of the states for training provided by the Commission. This project could be done before the November 2020 meetings at which time the Committee could give Commission staff direction on how to proceed with future training.

Various participants provided input on the topic. Mr. Ficara noted that recent MTC training was excellent and more virtual training could be a win-win for the states and the Commission in terms of budget issues. MTC staff Holly Coon and Nancy Prosser both provided input from their experiences as prior employees of state departments of revenue and now Commission staff.

Greg Matson provided some history on the training programs provided by the Commission, noting that in the mid-70s training was more of an afterthought, but a growing need by the states has been a driver for developing quality training. And, with the recent addition of Scott Pattison as Deputy Executive Director, the timing is right to take a closer look at this issue.

Michael Hale requested the Commission consider developing a training library so it could be accessed on demand.

Dee Wald and Tom Shaner volunteered to be members of a workgroup to study the issue and report back to the Committee. Mr. Ficara asked anyone else who was interested to contact Mr. Pattison to join the workgroup.

**VI. Discussion regarding Integration and Updating of the Strategic Planning Process**

Mr. Ficara explained that he was already in discussion with Commission staff about creating a group of interested states to discuss the impacts of employees working remotely on income tax

## **Minutes of the Strategic Planning Committee Meeting**

July 30, 2020

sourcing, which is a subject that could garner more attention by the U.S. Congress and the courts due to the pandemic and what is expected to be expanded telework in the future.

Nikki Dobay noted that the mobile workforce issue is important to COST so she asked to be included. Helen Hecht noted that Richard Cram was already watching this issue and compiling information from across the states. Laurie McElhatton indicated interest in the subject also.

### **VII. Next Steps and Other Strategic Planning Business**

Mr. Matson explained his presentation on metrics and the information is available on the Commission website as part of the agenda materials and concerns performance measures and engagement data for prior meetings of the Commission and committees. He discussed trends and the potential impacts of the pandemic and teleworking in the months and years ahead on the Commission.

### **VIII. Adjournment**

By motion of Mr. Matson, the Chair adjourned the meeting by unanimous vote at 12:46 p.m.